



# Guidance for Hotels during Utah's 'Moderate Risk' Phase\*

Updated April 30, 2020

Effective May 1, 2020

## Hospitality, Tourism, and Accommodations

**Hotels and other accommodations should take extreme safety precautions for both staff and guests.**

- Follow all employer guidelines outlined in General Business Guidelines
- Staff and guests should wear face coverings.
- Maintain signage to remind groups to stand at least 6 feet apart and avoid congregating in common areas.
- Social distancing must be maintained in all common areas or meeting rooms.
- Digital check-in and checkout is encouraged.
- Consider installing plexiglass partition in areas coming into close contact with guests (e.g. registration, concierge, valet desks)
- Symptomatic guests should stay in their room and wear a face covering anytime they leave the room.
- Consider designating one staff member to attend to sick guests.
- Discontinue or decrease housekeeping services to prevent transmission between rooms during guest stays.
- Guest room cleaning should include a complete change of towels, linens, pillows, and guest consumable items while all hard surfaces and high-touch areas are completely disinfected with an EPA-registered chemical disinfectant.
- When possible, rooms should remain vacant for 48 hours after check-out and prior to cleaning.
- Launder all exposed linens and cleaning supplies separately.
- Provide guests with their own sanitation solutions or wipes in rooms to instill guest confidence (e.g., alcohol wipes for remote controls or shared surfaces)
- Restaurants shall follow the Dining Guidelines.
- Pools shall follow the Pool Guidelines
- Fitness centers shall follow the Gyms & Fitness Centers Guidelines

\*Adapted from Utah's *Phased Guidelines for the General Public and Businesses to Maximize Public Health and Economic Reactivation*

<https://coronavirus-download.utah.gov/Health/Phased%20Health%20Guidelines%20V4.0.pdf>